



Interpersonal Relationships: Professional Communication Skills for Nurses, 3e

Elizabeth C. Arnold PhD RN PMHCNS-BC, Kathleen Underman Boggs PhD FNP-CS

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This respected resource has earned widespread critical acclaim for its strong emphasis on communication theory. It uses nursing, communication, behavioral, developmental, crisis, and family theory principles to explain how to interact effectively with peers and clients. Abundant experiential exercises allow readers to build their communication skills. This edition features a new chapter on Critical Thinking: Values and Ethics in Nurse-Client Relationships, and an updated chapter on Professional Documentation that addresses computerized client record-keeping, reimbursement coding, and computerized tracking systems. It also includes additional content on health promotion and change theory and a greater focus on community-based communication.

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