

Mastering Virtual Teams: Strategies, Tools, and Techniques That Succeed

Deborah L. Duarte, Nancy Tennant Snyder

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This third edition of the best-selling resource *Mastering Virtual Teams* offers a toolkit for leaders and members of virtual teams. The revised and expanded edition includes a CD-ROM with useful resources that allow virtual teams to access and use the book's checklists, assessments, and other practical tools quickly and easily. Deborah L. Durate and Nancy Tennant Snyder include updated guidelines, strategies, and best practices for working effectively with virtual teams across time and distance to see a project through. The useful tools, exercises, and real-life examples show how anyone can master the unique dynamics of virtual team participation in an environment where the old rules no longer apply.



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